

NACCRRRA e-Learning Solution Centra System Requirements

Windows System Requirements

Windows 2000, Windows XP, Windows Vista
Internet Explorer 5.5, Netscape 7.2, Firefox 1.5x or later.
28.8 kbps or faster Internet connection
P350+ MHz, 128+ MB memory
800x600 16-bit color display or better

Apple System Requirements

Mac OS/X 10.4.4
Safari 2.0.1
Local Area Network or Broadband connection
G4 700 MHz PowerPC, 384 MB memory
Display color depth: Thousands of colors

Internet Voice (VoIP) Requirements

Sound card, Speakers, Microphone

Computer Set Up

To be sure your computer is setup correctly for this event, run: [System Check](#)

Please make sure all pop-up blocking software is disabled. This includes the Yahoo and Google toolbars. Also, you will need to make sure that port 80, 1709, and 1710 are open for inbound and outbound traffic. Also these ports need to allow TCP and UDP traffic.

The audio for this presentation will be done using Voice over Internet Protocol (VoIP). You will need a microphone and speakers or a headset with a microphone to effectively communicate in this event. You can purchase computer speakers/microphones or headsets at retail outlets that sell electronics such as Best Buy, Circuit City, Target, WalMart, RadioShack and many online retailers.

Customer Service

If you have any problems getting connected to Centra or you have any questions, please contact us toll free at 1-888-903-5387 x3 or via email at customer-service@dcmsnet.info.